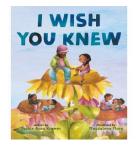
Use personal power

Use personal power Use personal power

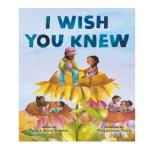
Use personal power



to be an active listener



to be an active listener



to be an active listener

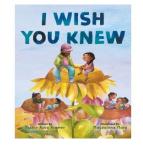
I WISH YOU KNEW

to be an active listener

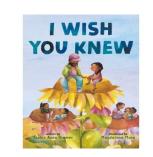
Use personal power

Use personal power Use personal power

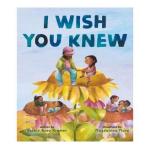
Use personal power



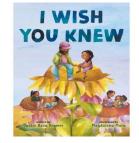
to be an active listener



to be an active listener



to be an active listener



to be an active listener

LISTEN	LISTEN	LISTEN	LISTEN
with your heart	with your heart	with your heart	with your heart
 Focus on speaker Make eye contact Smile and nod Clarify Paraphrase 	 Focus on speaker Make eye contact Smile and nod Clarify Paraphrase 	 Focus on speaker Make eye contact Smile and nod Clarify Paraphrase 	 Focus on speaker Make eye contact Smile and nod Clarify Paraphrase

LISTEN	LISTEN	LISTEN	LISTEN
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