

Is (resident) summer camp happening?

We have made the difficult decision to cancel all resident camps this summer including the new sessions in late July and August. Over the last two weeks, we have been carefully watching the increases in COVID-19 in the Bay Area. With the Governor's and surrounding county's recent pivots to prevent the spread of the virus, we feel the prudent decision is to cancel the remaining youth overnight camping programs for Summer 2020. We are heartbroken to have to notify you and our campers of this disappointing decision knowing how each camper has been so looking forward to joining us at camp this summer.

We have emailed all campers who were registered with next steps. If you did not receive an email from us please contact us at redwoods@ymcasv.org. Email is the fastest way to get a response during this time.

Will you be charging our balance on June 3rd?

No one will be charged any additional fees for resident camp 2020. We have emailed all effected campers to determine how they would like to proceed with the fees already paid. If you did not receive an email from us please contact us at redwoods@ymcasv.org. Email is the fastest way to get a response during this time.

Are Family Camps running?

Some Family Camps are running with modified programming and schedules. We are also now offering Family Cabin Rentals on select weekends. To learn more please contact our Family Camp Director David Jamison at david.jamison@ymcasv.org or visit the Family Camp Page on website.

Where is my refund?

We are working to process refunds as quickly as possible because of the shelter in place we have limited staff working fewer hours and there is a delay in getting these refunds out. We appreciate your patience.

Is Day Camp running?

We are currently running a day camp program at Camp Campbell in Boulder Creek. You can register online or email us at redwoods@ymcasv.org to register.

What childcare options will be available through the YMCA this fall?

We are currently working with the local school districts to determine our fall childcare and preschool plan for this fall. We expect to offer care for children through either full day care or outside of school time care. To

ensure you are the first to know our detailed plans and options please email us at redwoods@ymcasv.org to be on our email list.

I want to cancel my program what is the cancellation fee:

If the YMCA initiates the cancellation of a program you can choose to donate your paid amount to support our community support programs, transfer to a future program, maintain a credit on your account, or request a full refund. These options are available to anyone who is actively registered for the program at the time of cancellation.

Family Camp:

Fees are nonrefundable and non-transferable. Payment in full is required at time of registration. We will refund program fees for cancellations made 30 days prior to the start of the session (less a 25% cancellation fee) or in the event of illness or injury verified by a physician's statement.

How to get a refund for my child who did not get to attend Camp Campbell's Outdoor Science School this spring?

Families need to connect with their school; we do not process payments for individual students but for the school as a whole.